



# Having Courageous Conversations

*The Question:*

**2. APPROACH IT AS A TWO-SIDED, "OPEN-TO-LEARNING" CONVERSATION**

*The Answer:*

**1. GIVE YOURSELF CREDIT FOR ACCEPTING RESPONSIBILITY FOR "COURAGEOUS CONVERSATIONS"**

*Abrams, 2009, in*

*Robinson, Hohepa and Lloyd, 2009*

**3. TAKE INTO ACCOUNT THE REASONS FOR RESISTANCE**

*Scott, 2004, in*



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