



# Fact Sheet



Technology has an important role to play in enabling the continuation of learning during this time.

We are continuing our assignment of a new computer to each student entering Grades 5 & 9. Grades 6,7,8 & 10,11,12 will keep their assigned device from last year, software updates have been done over the summer but if some devices have been missed we will be looking to do a software update early in the fall.

Other grades will have devices assigned to them 1:1 to the greatest extent possible, with the priority being students learning from home and in the junior/intermediate grades.

Every parent is required to sign an agreement to be responsible for the care of these supplied devices. Some reminders for good care are:

- Avoid food and beverages near the devices.
- Never close lid with anything on the device.
- Use only a microfiber cloth dampened with a 50/50 vinegar/water solution to clean the device.
- Be gentle when inserting or removing USB or power plugs.
- Handle the device with two hands, never by the screen.
- Work on a flat surface and allow airflow into and out of the device.
- Transport in a backpack or case that is protective.

When bringing the device to school from home, be sure that it is fully charged and ready for a day of learning. Outlets are limited in learning spaces, but we recommend that students still bring the charger with them to school.

Seek help for technical issues through the teacher or principal first. Teaching staff will submit a workorder including the device name, issue description, student account, contact information and time for connecting to diagnose/resolve the issue.

Remote support will be carried out through a video or phone call appointment with both the teaching staff and computer technician attending. If a device needs to be serviced in person, they will be dropped off at a

All devices owned by the school board connect to the \_\_\_\_\_ wireless network ONLY. There is no restriction to add other wireless networks when away from the school. This connection should happen automatically.

Personal devices brought to school can connect to \_\_\_\_\_ or \_\_\_\_\_ for fast access using their normal username and password for the school network.

Guests can connect to \_\_\_\_\_ without a password. The speed of this network is limited.

There are a number of initiatives to assist with connections at home where needed, please contact the principal for more information.

Please remember to follow the guidance of your teacher and use technology responsibly. The rules of use at school apply at home as well, including the Code of Student Conduct. Each student signs a document acknowledging their agreement to abide by responsible computing practices and care of devices.